

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	4863999
<b>Application Number:</b>	09477991
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	1039
<b>Title of Invention:</b>	METHOD AND APPARATUS FOR PROCESSING WEB CALLS IN A WEB CALL CENTER
<b>First Named Inventor/Applicant Name:</b>	BRYCE A. JONES
<b>Customer Number:</b>	28004
<b>Filer:</b>	Kyle J. Way/Jamie Cameron
<b>Filer Authorized By:</b>	Kyle J. Way
<b>Attorney Docket Number:</b>	1264
<b>Receipt Date:</b>	26-FEB-2009
<b>Filing Date:</b>	05-JAN-2000
<b>Time Stamp:</b>	14:17:34
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$670
RAM confirmation Number	11008
Deposit Account	210765
Authorized User	
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## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Extension of Time	ExtOfTime.pdf	62842	no	1
			250303052ab51b94655224866d3380bc5c217aaf		
Warnings:					
Information:					
2	Notice of Appeal Filed	NoticeOfAppeal.pdf	55513	no	1
			ada9f6f6bc88c3c5a41cc0150a9074e8a0e3356e		
Warnings:					
Information:					
3	Pre-Brief Conference request	PABRR.pdf	85125	no	5
			e741cc1912d5c527af437534c5a08c98af685		
Warnings:					
Information:					
4	Fee Worksheet (PTO-06)	fee-info.pdf	32430	no	2
			62011f3eb7978da4b610bc564774d5ec9d06de		
Warnings:					
Information:					
Total Files Size (in bytes):			235910		
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<b><u>New Applications Under 35 U.S.C. 111</u></b>					
If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.					
<b><u>National Stage of an International Application under 35 U.S.C. 371</u></b>					
If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.					
<b><u>New International Application Filed with the USPTO as a Receiving Office</u></b>					
If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.					